4191 6796 Employee in Third Level Support (m/f/d) - Well-known brand in the car industry|Responsible tasks based on their solutions  
  
company profile  
My customer's administration has been in Cologne for 25 years. 51 markets are looked after here and, accordingly, solution-oriented employees are sought to keep the company running.  
There is currently an open position as an employee in Third Level Support (m/f/d), which is initially to be filled as part of the temporary employment contract. After the successful time, there is the possibility that you will also be a permanent member of the 25,000 employees throughout Germany.  
  
area of ​​responsibility  
Telephony for existing customers  
Communication with internal departments  
Handling customer inquiries via email  
Fast response to customer inquiries  
  
requirement profile  
Windows Office package  
Fluent knowledge of spoken and written German  
Solution-oriented and quick to act  
Initiative and ability to work in a team  
Quick perception  
  
Compensation Package  
  
-Intensive training period  
-Very good parking and train connections  
-Work-life balance through flextime system and 35 hours/week  
-Continuing education offers  
-Equality between all employees Service technician - IT None 2023-03-07 15:59:08.918000